

InterConsultation[™]

ENSURE THE RIGHT DIAGNOSIS AND TREATMENT

InterConsultation is more than just a second opinion; it is a confidential, patented process that complements the care you receive from your own physician by providing a second expert review, bringing greater certainty to your diagnosis and treatment plan. Best Doctors medical specialists perform an in-depth analysis of your medical data, including diagnostic imaging, test results and pathology samples. We provide an expert's detailed summary of the findings, which we encourage you to share with your physician.

HOW THIS BENEFITS YOU

Convenience

With our patented process, your medical information is sent to a leading specialist quickly and efficiently to get answers as soon as possible.

Confidence

Knowing that a peer-nominated expert specialist is reviewing your case gives you peace of mind that you are making an informed medical decision.

Support

We encourage you to reach out to us with questions while we review your case and we'll contact you regularly to keep you informed as your case progresses.

InterConsultation™

HOW IT WORKS

1. Get started by calling or emailing Best Doctors.
2. A Member Advocate (Registered Nurse) is assigned to your case and will contact you to conduct a full intake and gather your complete medical history.
3. Your Member Advocate will designate a team to collect your medical records, imaging studies and pathology samples on your behalf. Pathology samples may be retested at one of our centres of excellence. These costs are covered by Best Doctors.
4. A leading expert in your condition will perform an in-depth analysis and provide their recommendation(s) in a detailed, confidential report.
5. We stay in regular contact with you so you feel supported throughout the process. We then share the report with you and if you choose, with your treating physician.

Best Doctors helps you take control of your health and make medical decisions with confidence by guiding you in the right direction.

**CONTACT BEST DOCTORS TODAY AT
1.877.419.2378 • customer.ca@bestdoctors.com**



FindBestDoc™

FIND AN EXPERT IN YOUR CONDITION

If you're searching for a specialist, let Best Doctors do the work for you.¹ We'll take into account your unique medical history and geographic location, matching you with the right doctor for your condition. We can help identify specialists such as internists, cardiologists, neurologists and more.

HOW THIS BENEFITS YOU

Customized Recommendations

We work with you to understand your needs and conduct a personalized search for a specialist. Our search always begins within the Best Doctors network.

Best-in-Field Specialists

We locate the right specialist for your condition from our database of peer-nominated experts to give you peace of mind that you are making an informed medical decision.

Convenience

We help you navigate the health care system quickly to ensure you are connected with the right specialist for your condition, all from the comfort of your own home.

FindBestDoc™

HOW IT WORKS

1. Get started by calling or emailing Best Doctors.
2. A Best Doctors team member is assigned to your case and will contact you to obtain your detailed medical history.
3. Once completed, you'll receive a comprehensive physician-search report, details on how to complete a referral and necessary information to be completed for the referral.¹
4. You can share this report with your treating physician. He or she can refer you to your chosen specialist.

¹ Best Doctors does not make referrals or appointments for members or arrange or cover the cost of travel or lodging.

Best Doctors helps you take control of your health and make medical decisions with confidence by guiding you in the right direction.

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FindBestCare™

FIND A SPECIALIST RIGHT FOR YOU

If you need to see a specialist outside of Canada, or you want to find treatment elsewhere, we can identify a specialist right for you through our FindBestCare service.¹

We will co-ordinate a search of our global database of over 50,000 physicians in more than 450 specialties and subspecialties to find the expert(s) best suited to your needs.

We'll provide you with up to three recommendations for leading physicians.

HOW THIS BENEFITS YOU

Specialist or Treatment Access

In communities where there is limited access to specialists or you need a treatment that is not yet available in the country, Best Doctors can help locate specialists outside of Canada.

Travel

If you are travelling over an extended period and require follow-up appointments outside of Canada, Best Doctors can identify specialists in the area.

Wait Times

You have a resource for locating specialists outside of Canada where wait times may be shorter.

FindBestCare™

HOW IT WORKS

1. Get started by calling or emailing Best Doctors.
2. A Best Doctors team member is assigned to your case and will contact you to obtain your detailed medical history.
3. Once completed, you'll receive a comprehensive physician-search report that includes biographies and credentials, consult fees (if available), necessary information to be completed for the referral and approximate wait times for the next available appointment.¹

¹ Best Doctors does not make referrals or appointments for members or arrange or cover the cost of travel, lodging or treatment.

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Best Doctors 360°

GET INFORMATION QUICKLY AND CONVENIENTLY

We can help you get the information you need for a variety of health topics, giving you peace of mind that you're making well-informed decisions about your health care.

Whether your condition is simple or complex, Best Doctors will provide you with a variety of tools and resources when you're facing medical uncertainty. These include condition-specific website links, articles and contact information for groups and facilities that can assist you with your medical needs.

HOW THIS BENEFITS YOU

Convenience

Best Doctors can help you navigate the Canadian health care system and get the information you need quickly and efficiently.

Resources

When you have questions or concerns about your health, your Best Doctors team will provide you with personalized information and resources available in your community.

Reliable Answers

Your Best Doctors team will help you find reliable answers to your questions, leading you in the right direction and providing you with peace of mind.

Best Doctors 360° HOW IT WORKS

1. Get started by calling or emailing Best Doctors.
2. A Best Doctors team member is assigned to your case and will contact you to obtain your detailed medical history.
3. Once completed, you'll receive the tools, information, and resources you need to help you better understand your health concerns and confidently move forward with the next steps.

Best Doctors can also offer advice and wellness support, such as:

- Assistance finding group support for depression.
- Research and assistance in finding care and residency for elderly parents.
- Finding groups or associations for diabetes.
- Locating psychologists.
- Assistance in formulating questions you may need to ask your physicians.

Best Doctors helps you take control of your health and make medical decisions with confidence by guiding you in the right direction.

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