

Dear Member,

Welcome to the Best Doctors program. When you're facing medical uncertainty, Best Doctors can provide clarity by connecting you with leading medical experts and arming you with the information you need, helping guide you in the right direction.

Best Doctors provides you and your eligible dependants with access to over 50,000 peer-nominated expert physicians in over 450 specialties and subspecialties worldwide. As a Best Doctors member, you have access to a wealth of resources and information, all from the comfort of your own home.

**Best Doctors offers a range of services that can help when:**

- You would like an expert opinion regarding your medical diagnosis and treatment options.
- You have questions and/or concerns about a medical condition and need help understanding your care and treatment options.
- You need assistance finding a top specialist or treatment facility either within or outside of Canada.
- You need assistance navigating the health care system and finding the resources and information you need about a medical issue.

Using our service is easy and completely confidential. Call us 1-877-419-2378 or visit [members.bestdoctors.com](http://members.bestdoctors.com) and you'll be connected with a Member Experience Coordinator (MEC).

The Best Doctors team will help make the process simple and seamless, and your personal information is not shared with anyone, including your doctor, without your written consent.

**When you call, please tell your Member Experience Coordinator (MEC) that you have access to Best Doctors through the Morneau Shepell Pools.**

**1-877-419-2378 | [members.bestdoctors.com](http://members.bestdoctors.com)**

We look forward to being your partner in health care and welcoming you to Best Doctors.

Sincerely,



**Lauren Pearson**  
Director of Operations  
Best Doctors Canada, Inc.

